

**Washington Utilities and Transportation Commission
Tariff 15-A – Household Goods**

Section 1 – General Application

Original Page No. 19

Correction No. 10

ITEM 80 – PAYMENT OF CHARGES

1. Unless credit arrangements have been made under the provisions of paragraph 5 of this tariff item, payment of tariff rates and charges is due upon delivery. If the total due upon delivery exceeds the original estimate, the carrier must release the shipment to the customer:
 - a. Upon payment in full of the original binding estimate and supplements, if any; or
 - b. Upon 110% of the original non-binding estimate including supplements. The carrier must inform the customer of this tariff rule if the total due upon delivery exceeds 110% of the original estimate.

If the customer fails to pay the rates and charges described above the carrier may hold the shipment in secure storage until payment is made. The cost of storage will be charged to the customer.

2. Commission rules limit the amount a carrier may charge above the amount shown on its non-binding estimate. The limit depends on the type of move (see chart below):

Maximum amount customer may be billed above amount of estimate and supplements:			
Hourly rated shipments		Mileage rated shipments	
Transportation charges	25%	Transportation charges	15%
Accessorial charges	15%	Accessorial charges	15%

3. Carriers must allow customers 30 additional days from the date of delivery to pay amounts in excess of the original estimate plus supplements.
4. The method of payment must be determined before the move and must be shown on the bill of lading. Carriers may require a cash, cashier's check or money order, or may choose to accept credit cards, debit cards or personal checks. The method of payment that is agreed upon must be accepted during all phases of the move, including payment of the final bill.

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Refer to last page of tariff for explanation of abbreviations and/or symbols used on this page.

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5. Carriers may extend credit to customers for up to 30 days. The 30-day credit period begins the day after the customer is billed, or the day after the postmark date, whichever is earlier. When the date is in dispute, the postmark on the bill will apply. If the bill is not paid within the 30-day credit extension period, a monthly interest rate will apply. The carrier will identify a minimum charge within the allowable ranges shown below. The interest rate and minimum charge that will be applied if the bill is not paid within the 30-day credit period must be shown on the invoice or bill of lading contract.

Interest rate allowed:
1.0%

Minimum Charge:	
Minimum	Maximum
▲\$3.96	▲\$6.60

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6. The carrier may negotiate prepayment for services in full or in part.
7. Payment provisions for storage-in-transit charges are contained in Item 100.

Refer to last page of tariff for explanation of abbreviations and/or symbols used on this page.

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